

2009-268C
1990-676-

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☒ IXC ☐ CLEC ☐ ILEC ☐ Wireless

CERTIFICATED COMPANY INFORMATION

Value-Added Communications, Inc

Company Name

F

(972) 535-3300

Db/a/fka

Telephone #

3801 E Plano Parkway, Suite 100

Mailing Address

Plano, Texas 75074-1808

City, State, Zip Code

County and Federal Correctional facilities throughout the state.

Business Location

City, State, Zip Code

County

REGISTERED AGENT INFORMATION

Registered Agent: Corporation Service Company

Mailing Address: 1703 Laurel Street

City, State, Zip Code: Columbia, SC 29201

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

A.

General Manager (Include address if different than above.)

Telephone Number Facsimile Number E-mail Address

B.

Larry Krouse

Customer Relations /Complaints Representative (Include address if different than above.)

(972) 535-3300 / (972) 535-3432 / larry.krouse@vaci.com
Telephone Number Facsimile Number E-mail Address

C1.

Cheryl Cook

Customer Relations/Complaints Representative for Escalated Complaints (Include address if different than above.)

(972) 535-3319 / (972) 535-3432 / VACRegulatory@vaci.com
Telephone Number Facsimile Number E-mail Address

C2.

(800) 786-8521

Customer Contact (Toll Free Number)

D.

N/A

Engineering Operations (Include address if different than above.)

Telephone Number Facsimile Number E-mail Address

E.

N/A

Test and Repair (Include address if different than above.)

Telephone Number Facsimile Number E-mail Address

RECEIVED

MAR 02 2010

PSC SC
CLERK'S OFFICE

F. N/A
Emergencies (During non-office hours)

Telephone Number / Facsimile Number / E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

G. Cheryl Cook
Regulatory Officer (Include address if different than above.)
(972) 535-3319 / (972) 535-3432 / cheryl.cook@vaci.com
Telephone Number Facsimile Number E-mail Address

H. Same as above
Dual Party Mailings (Name)

Mailing Address

Telephone Number / Facsimile Number / E-mail Address

I. Same as Above
Interim LEC Fund Mailings (Name)

Mailing Address

Telephone Number / Facsimile Number / E-mail Address

J. Same as Above
Universal Service Fund Mailings (Name)

Mailing Address

Telephone Number / Facsimile Number / E-mail Address

K. Same as Above
Gross Receipts Mailings (Name)

Mailing Address

Telephone Number / Facsimile Number / E-mail Address

L. Same as Above
Lifeline Mailings (Name)

Mailing Address

Telephone Number / Facsimile Number / E-mail Address

Cheryl Cook
This form was completed by (print name) Signature
Manager – Regulatory Affairs February 23, 2010
Title Date

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Docketing Department
Post Office Drawer 11649
Columbia, South Carolina 29211

Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201

(Rev. PSC 01/2010)